

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 365643	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/30/2020
NAME OF PROVIDER OF SUPPLIER PORTSMOUTH HEALTH AND REHAB		STREET ADDRESS, CITY, STATE, ZIP 727 EIGHTH STREET PORTSMOUTH, OH 45662	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0886 Level of harm - Minimal harm or potential for actual harm Residents Affected - Many	<p>Based on record review and staff interview the facility failed to conduct testing in a manner that was consistent with the current standards of practice for conducting COVID-19 tests. The facility failed to store collected staff Covid-19 specimens in a manner to prevent degradation of the specimens. This had the potential to affect all 76 residents residing in the facility. Findings include: On 09/23/20 at 11:50 A.M. interview with the Administrator revealed staff Covid-19 test specimens, collected at the facility on 09/18/20 were kept in a closed box at the TCU nurse's station awaiting pick-up by the National Guard on 09/19/20. The specimens were stored in the box at room temperature. The Administrator confirmed the specimens were kept at room temperature, not frozen or refrigerated. The Administrator stated she was notified by staff on the morning of 09/19/20 that the National Guard had not arrived as scheduled and at 10:30 A.M., the Administrator took the room temperature box of specimens by private car, to the lab in Columbus. In addition, on 09/23/20 at 12:30 P.M. interview with the Director of Nursing (DON) revealed the facility staff Covid-19 test specimens collected on 09/11/20, were kept in a box at the TCU nurse's station awaiting pickup by the National Guard on 09/12/20. The DON confirmed the specimens were kept at room temperature, not frozen or refrigerated. A review of the National Guard Log for specimen pickup, dated 09/12/20 revealed 99 specimens were picked up from the facility on 09/12/20 at 8:30 A.M. On 09/23/20 at 1:40 P.M. interview with Activity Staff #52 revealed she worked the screening desk in the front lobby on 09/12/20 when the National Guard picked up the box of specimens, she thought somewhere around 10:30 A.M. Activity Staff #52 revealed when the National Guard arrived, she went across the lobby to the TCU unit to get the specimens from the nurse on the unit. The specimens were in a closed box. On 09/23/20 at 2:16 P.M. interview with State tested Nursing Assistant (STNA) #10 revealed on 09/12/20 after breakfast someone was onsite in the facility to pick up the staff COVID-19 tests. STNA #10 heard the nurse on duty talking to someone as the box of specimens were handed off to someone at the door of the TCU unit. On 09/23/20 at 2:30 P.M. interview with Licensed Practical Nurse (LPN) #20 revealed she does the early morning staff Covid-19 tests and the DON and the Assistant DON do the end of day tests. LPN #20 stated the tests are not refrigerated or placed on ice after the specimens are collected. On 09/23/20 at 2:45 P.M., interview with Registered Nurse (RN) #32 revealed she usually does staff Covid-19 testing between 8:30 A.M. and 4:00 P.M. RN #32 confirmed the tests are not frozen or refrigerated when the specimens are collected. RN #32 revealed the DON finishes the testing and takes the box to the TCU nurse's station for pick up (at a later date/time by the National Guard). On 09/24/20 at 8:40 A.M. information obtained via email from the testing laboratory manager revealed the National Guard transports the facility Covid-19 specimens on ice in a cooler from the facility to the lab. At the lab the specimens are then placed in a refrigerated cooler at the appropriate temperature to hold for processing. The lab manager revealed the National Guard drops the specimens off to the lab on the same day the specimens are picked up by them at the facility. On 09/29/20 at 7:04 A.M. additional information obtained from the testing laboratory manager revealed: All of the current guidelines for the EUA for the assays OSU uses recommends transporting of specimens immediately to the lab or storing them at 2-8 degrees C if transportation is delayed. Improper storage can lead to degradation of the specimen increasing the chance of a false negative result. This is especially true for the RNA that is detected by an RT-PCR test since RNA is less stable than DNA. On 09/28/20 at 12:09 P.M. telephone interview with RN #30 confirmed the staff Covid-19 test specimens (from the 09/11/20 collection) were stored at the nurse's station in the medication room on the TCU unit in an unrefrigerated box until they were picked up from the National Guard (on 09/12/20). Review of an undated Covid-19 Client Collection Instructions document, provided by the facility revealed the specimen collection kit (being used by the facility) was acceptable ONLY for the collection of LabCorp's 2019 Novel Coronavirus (COVID-19) assay (). The section titled Sample Submission revealed to label sample with two unique identifiers and place in a biohazard specimen bag. Freeze specimen and keep frozen. Under the section titled Shipping and Storage, the instructions revealed to ship frozen at -20 degrees C (preferred); refrigerated specimens acceptable (if received for testing within 72 hours of collection); room temperature swabs acceptable (if received within 24 hours of collection). In addition to the laboratory collection instructions, review of the Centers for Disease Control (CDC) Guidelines, updated 07/08/20 revealed under Section II related to storage of specimens, specimens should be stored at 2-8 C for up to 72 hours after collection. If a delay in testing or shipping was expected, store specimens at -70C (-94) or below. This deficiency substantiates Complaint Number OH 955.</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.